



Harold W. Vick Funeral Home, Inc.

"To Serve You is a Christian Privilege"

140 South Main Street
Mount Clemens, Michigan 48043

HAROLD W. VICK (1922-2001) PHONE 586-463-0098
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Federated Funeral Directors of America
Box 19244
Springfield, IL 62794

Re; Special Member Survey

Ahh, Federated, a name I have heard my whole life. My dad, the late Harold W. Vick, began his funeral career at Hubbard Funeral Service in Mount Clemens in 1941(no longer in business). He became licensed in 1946, attending college on the GI Bill. Hubbard Funeral Service became a FFDA member (if my memory serves me) in 1952. Earl Pascoe was the field rep. I heard many stories about Earl, and the wisdom he brought to Hubbard Funeral Service. I frankly didn't think that a funeral home could operated without FFDA. (Later, I found out it was so.) Earl died an untimely death. In 1971, after the death of 90 year old Duncan B. Hubbard, Harold purchased DN Cooley Funeral Home also in Mount Clemens. Under the guidance of Russell Kendrick, our next field rep, the new company flourished. My dad made the leap of faith after employment at Hubbard's for 29 years and at the age of 50, to start his own business. Again FFDA was there to guide him through the process. In 1993, Harold [REDACTED] that ultimately lead to his death eight years later. During that time our field rep became Lee Van Horn. I became licensed in 1976, thirty years after my dad received his license. My primary contact with FFDA has been with Lee. Lee has not only been a compass to us, but also my friend. A shoulder to cry on when family issues came to a head after the death of my mother in 2006. Having been through a similar situation with his own family, he was a great comfort to me.

Although Lee and I have periodic face to face meetings, I know that the other support staff, as well as Lee, is a phone call away. Our long term relationship with Linda Judd, Danny in Division 12, Barb Bailey, Frankie in Pension, and John Rodenburg, who answer all my questions, and sooth my soul when those letters arrive with the return address of the Internal Revenue.

I now know that my funeral home could not operate without FFDA. Being in the drivers seat instead of watching and listening, part of the daily training Harold offered to me, (lucky me), I now fully understand the value of that monthly service charge. I have said it before and I will say it again, "It is the best money I spend each month."

Thank you for everything you do and are. Funeral homes who are not affiliated with FFDA have no idea what they are missing.

Sincerely,

A handwritten signature in cursive script that reads "Mary E. Vick Spaulding". The signature is written in black ink and is positioned above the typed name.

Mary E. Vick Spaulding
President/ Owner of
Harold W. Vick Funeral Home, Inc
Mount Clemens, MI